

TEXTBOOK RENTAL TERMS - EDINBORO UNIVERSITY CAMPUS BOOKSTORE

By renting online or in the store, you agree to / understand the following:

Asset Ownership

All rental textbooks remain the property of the Edinboro University Campus Bookstore. Textbooks must be returned by 4:30 on **MAY 3, 2019** or you will be charged the difference between the price the book sold for at the Campus Bookstore at the beginning of the term and the rental price + a \$10 fee. **If you wish to purchase your textbook and avoid the \$10 fee, you must contact the bookstore before the due date!** Textbooks at the end of the term must be in "saleable condition". "Saleable condition" means no missing pages, excessive wear or water damage – **WRITING AND HIGHLIGHTING ARE PERMITTED.**

Full Value Returns (if you drop a class before January 26, 2019)

Rental returns can be processed during the Campus Bookstore's normal return period. The Campus Bookstore accepts returns for full value through **SEPTEMBER 8TH – AS LONG AS THE BOOK IS RETURNED IN THE SAME CONDITION THAT IT WAS RENTED.** To receive a full refund on a new book, the book must be in new condition – which means the book can display no writing, highlighting, marks or bent corners. Textbooks not meeting this condition requirement will warrant a return for less than full value (75% OF THE RENTAL FEE PAID). **THIS CONDITION REQUIREMENT IS DIFFERENT FOR BOOKS THAT ARE RETURNED AT THE END OF THE TERM – SEE RETURNS (END OF TERM) BELOW.**

Returns (End of the Term)

Textbooks must be returned by **MAY 3, 2019**. Textbooks at the end of the term must be in "saleable condition". "Saleable condition" means **no missing pages, excessive wear or water damage – WRITING AND HIGHLIGHTING ARE PERMITTED.** When you return your rental book, it is your responsibility to make sure it is returned as a rental and NOT sold back for cash. IT IS YOUR RESPONSIBILITY TO GET A RECEIPT FOR YOUR RENTAL RETURN AND RETAIN IT IN THE CASE OF A DISPUTE. If you sell your book back instead of returning it as a rental, you will be charged the difference between the shelf price the book sold for at the bookstore at the beginning of the term and the rental price + a \$10 fee.

Payments / Processing

Textbook rental fees can be paid via cash, credit/debit card or financial aid (if you have an active account); however, a securing credit/debit card is needed as collateral to rent a textbook. The Campus Bookstore reserves the right to store your securing credit/debit card information and use it to charge for payments and fees as outlined in this agreement. The Campus Bookstore will make such charges in a timely manner but will not be held responsible for charge delays caused by circumstances beyond our control.

The customer agrees to keep their card current and in good standing during the rental period. The Campus Bookstore reserves the right to charge the card on file if conditions of this agreement are not met. The Campus Bookstore also reserves the right to seek any and all legal means necessary to collect on unreturned textbooks. The Campus Bookstore may have the ability to put a hold on your student account if fees are not paid according to this agreement. The customer agrees to pay any fees associated with the collection of unreturned textbooks.

Email

You may be asked to provide an active email address at the time of purchase if we don't have one on file. It is your responsibility to provide a current email address that you utilize often as communication from the bookstore concerning textbook rentals will be made via this email address. The bookstore may also send out rental reminders via Edinboro's all-student email list. Failure to receive communication emails from the Campus Bookstore is not an excuse for non-adherence to this agreement.

Contacting the bookstore

Contact information for the bookstore is listed at www.edinborobookstore.com. You can also call the bookstore at 814-732-2456.

Online rentals

If you rent a textbook online through the Edinboro Campus Bookstore, it is your responsibility to return it to the store by **MAY 3, 2019**. You can return your book to the bookstore in-person or mail it back to us. **DO NOT** use media mail to send rental books back as it takes too long. If you choose to mail your textbook back, your package must be postmarked by **MAY 3, 2019**. The customer is responsible for all postage relating to returning rental textbooks. It is highly recommended that mailings be insured and proof of delivery is requested. In the event of a dispute relating to the return of a textbook, the customer **MUST** provide proof of delivery in order for any non-return fees to be waived. Mail to: Campus Bookstore, Student Center lower level, 405 Scotland Road, Edinboro, PA 16444.

